



connectiva

Connectiva

# Network Membership

Types, Fees, Benefits, Application Process, and Refund Policy



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## Summary

Members of Connectiva Networks have access to a range of information, expertise, content, and networking opportunities. All full Members get immediate access to all Network benefits and resources for one year from the time they join the association.

All Connectiva Networks provide opportunities for Members to connect with each other and mutually help the CEE region with development, innovation, and cooperation. Membership allows anyone to take part in accelerating and developing the CEE region by building strong relationships and sharing expertise together with other peers.

Through a variety of regular online and in-person opportunities, Members are able to establish new business relationships. By accessing a Network, each Member can outperform its competitors by staying informed of new technologies, trends, and regulations in the CEE region.

## Benefits

Depending on the type of Membership, benefits include:

- Access to the *Live stream and Chat* – access to the free live stream with a possibility to chat with other viewers and presenters, and ask questions during any event within a Network (Summit, Webinar, Expo)
- Access to the *Podcast Series* – an audio series of expert panel discussions
- Access to the entire *content library* of a Network – presentations, panel discussions, webinars, etc.
- Access to the *Connectiva Platform* – internal communication and networking platform where all Network members can connect, communicate, create discussions, and share knowledge.
- *Ticket to the Expo* – a full 2-day pass to the biggest event within each Network that combines multiple stages and communities
- *Company logo* added to the website and agenda

## Types & Fees

Table. Membership Types

| <i>Membership Type</i> | <i>Included Benefits</i>   | <i>Fee</i> |
|------------------------|--|------------|
| <b>Viewer</b>          | <ul style="list-style-type: none"> <li>• Access to the Live stream and Chat</li> <li>• Access to the Podcast Series</li> </ul>   | Free       |
| <b>Member</b>          | <ul style="list-style-type: none"> <li>• Access to the Live stream and Chat</li> <li>• Access to the Podcast Series</li> <li>• Access to the entire content library of a Network</li> <li>• Access to the Connectiva Platform</li> </ul>   | 100 EUR    |
| <b>Member+</b>         | <ul style="list-style-type: none"> <li>• Access to the Live stream and Chat</li> <li>• Access to the Podcast Series</li> <li>• Access to the entire content library of a Network</li> <li>• Access to the Connectiva Platform</li> <li>• 1x ticket to the Expo</li> </ul>  | 300 EUR    |
| <b>Corporate</b>       | <ul style="list-style-type: none"> <li>• Access to the Live stream and Chat</li> <li>• Access to the Podcast Series</li> <li>• Access to the entire content library of a Network</li> <li>• Access to the Connectiva Platform</li> <li>• 3x tickets to the Expo</li> <li>• Company logo added to the website and agenda</li> </ul> | 750 EUR    |

General information:

- **Viewer, Member, Member+** - acquired individually per person.
- **Corporate** – acquired per company and the company allocates the passes themselves.
- The membership fee is subject to change each year. Connectiva and each Network's Advisory Board review the membership fee each year.

## Requirements

Membership is open for all corporate executives that are located in the CEE region, in particular in these 13 countries: Latvia, Lithuania, Estonia, Poland, Romania, Slovenia, Slovakia, Czechia, Bosnia & Herzegovina, Serbia, Bulgaria, Hungary, Croatia, and who meet the necessary criteria.

Main requirements for all paid membership types (**Member, Member+, Corporate**):

1. An applicant must be a full-time employee
2. An applicant must hold an executive position (Director or higher)
3. An applicant must not be employed by an IT software provider, consulting company, or any other solution/service provider



There are no requirements for Viewer membership, which is free and available for all and granted automatically after the registration.

## Application Process

### Viewer

To start the process of the Viewer membership application, an applicant should fill out the online Application Form using this link. After submitting the form, the applicant is automatically granted the Viewer membership type with all accompanying benefits as laid out in *Table. Membership Types*.

### Member/Member+

Those interested in individual paid memberships (Member or Member+) should request it by filling out the online Member Application Form using this link. After submitting the form, the applicant is automatically granted the Viewer membership type with all accompanying benefits as laid out in *Table. Membership Types* and the application is then moved for further evaluation. After an internal evaluation of the applicant's Member Application Form, the applicant's membership request can either be approved or rejected.

- If the application is rejected, the applicant is kept as a Viewer for a year. After a year, the applicant may request to become a Member again.
- If the application is approved, the applicant is then moved to the final step - Invoicing Procedure.

### Corporate

The Corporate membership application process is handled on a case-by-case basis and can be requested at [membership@connectiva-cee.com](mailto:membership@connectiva-cee.com)

## Invoicing procedure

### Member/Member+

After the application is approved, an applicant receives an email with further payment instructions with 2 options of payment:

- Pay by card – an applicant is provided with a link to proceed with an online card payment
- Pay by invoice – an applicant must fill out the Invoice Form to be issued an invoice. After the invoice is issued an applicant will have 14 days to proceed with the payment.

After the payment is completed, the applicant's status is changed from Viewer to Member, and the membership is automatically activated.

All details on payment are specified on the invoices that are sent out, or available on request at [membership@connectiva-cee.com](mailto:membership@connectiva-cee.com)

### Corporate

The Invoicing procedure for Corporate Members are handled on a case-by-case basis. More information can be requested here [membership@connectiva-cee.com](mailto:membership@connectiva-cee.com)



## Refund Policy

Connectiva provides a 30-days satisfaction guaranteed refund policy i.e., an applicant can cancel the membership during the first 30 days and get a full 100% refund. After that, the membership is non-refundable.

## FAQ and Customer Service

*Who can join the Banking CEE Network?*

Membership is open for all regional executives that meet the necessary required criteria as indicated in *Requirements* and that are located in the CEE region.

*What are the requirements for becoming a Member?*

1. An applicant must be a full-time employee
2. An applicant must hold an executive position (Director or higher)
3. An applicant must not be employed by an IT software provider, consulting company, or any other solution/service provider

*What if I want to cancel my membership?*

We provide a 30-days satisfaction guaranteed refund policy i.e., you can cancel your membership during the first 30 days and get a full 100% refund. After that, the membership is non-refundable.

*What if I have any questions or specific queries?*

Each Network is assigned a Network Producer and a Community Coordinator, who are responsible for all Network Members and activities. A Community Coordinator is able to accommodate all your queries and questions related to membership, while the Network Producer is responsible for all Speaker/Advisory Board-related queries. After an applicant's membership is approved and paid, both the Community Coordinator and Network Producer's details will be available on the platform.

For any questions, please reach out to [membership@connectiva.com](mailto:membership@connectiva.com)